

# Children's Long-Term Support Program Prior Authorization Rejection Codes and Descriptions

Error Code	Error Description	Error Message
Diagnosis Code Errors		
P058	ICD Code Required	Please furnish the International Classification of Diseases (IDC) diagnosis code (and corresponding description).
0459	Detail Diagnosis Treatment Indicator Invalid	The diagnosis treatment indicator is invalid.
4027	Diag Not Allwd for Start Date	The diagnosis code is invalid for the requested start date or date of receipt.
4040	Prim Diag Not on File	The primary diagnosis code is not on file.
4244	No Cvg Rule for Diag	No coverage rule exists for the diagnosis.
Generic PA Errors		
0400	Units Must Be More Than Zero	Please indicate the quantity requested for each service requested.
P180	PA Number Not Found	The Children’s Long-Term Support (CLTS)-amended prior authorization (PA) number does not exist on the ForwardHealth system.
P181	Submit PA as Dollar Limit	The CLTS PA has units where dollars were expected. Please correct and resubmit.
P182	Unable to Price PA	Check the PA for the correct procedure, modifier, units, or dollars and resubmit.
P183	Unable to Inactivate PA	CLTS PA has services used by claims and cannot be amended.
PD91	PA Cannot Be Amended	A PA cannot be amended due to CLTS PA amendment rules.
P016 and P019	Req Start Date Req	The requested start date is missing or invalid.
	Invalid Date Format	
Member Errors		
P040 and 2001	Mem Num Req	The member identification number is missing or invalid.
	Mem ID Num Not on File	
P023, P024 and 2037	Mem Num Invalid Length	Member identification number is missing or invalid.
	Mem Num Must Be Num	
	Mem ID Num Is Inactive	

Error Code	Error Description	Error Message
<b>Member Errors (cont'd)</b>		
0237	Mem First Name Invalid	The member identification number does not match member's first name.
0238	Mem Name Invalid	The member identification number does not match the member's last name.
2003	Mem Not Elig - Dtl	The member is not eligible on the requested start date.
4990	Ben Plan Rest Proc Bill Rule	The member is not eligible for the service requested.
<b>Modifier Errors</b>		
P030, P031 and P045	Mod 1 Invalid Length	The first modifier is invalid.
	Mod 1 Must Be Alphanum	
	Mod 1 Not on File	
0251	First Mod Invalid	The procedure code modifier in first position is invalid.
P032, P033 and P046	Mod 2 Invalid Length	The second modifier is invalid.
	Mod 2 Must Be Alphanum	
	Mod 2 Not on File	
0252	Second Mod Invalid	The procedure code modifier in second position is invalid for the requested start date or date of receipt.
P034, P035 and P047	Mod 3 Invalid Length	The third modifier is invalid.
	Mod 3 Must Be Alphanum	
	Mod 3 Not on File	
0253	Third Mod Invalid	The procedure code modifier in third position is invalid for the requested start date or date of receipt.
P036, P037 and P048	Mod 4 Invalid Length	The fourth modifier is invalid.
	Mod 4 Must Be Alphanum	
	Mod 4 Not on File	
4245	Fourth Mod Invalid	The fourth position modifier is invalid for the requested start date or the date of receipt.
4257	Mod Rest Proc Bill Rule	The modifiers submitted are either invalid for the requested start date or date of receipt or the modifiers are missing.
3324	Non-Cvd Mod CMS Term	The modifier has been discontinued by the Centers for Medicare & Medicaid Services (CMS) or the American Medical Association (AMA) for the requested start date or date of receipt.

Error Code	Error Description	Error Message
<b>Provider Errors</b>		
P008 and P009	Prov Num Must Be Num	The billing provider number is invalid.
	Prov Num Invalid Length	
1927	Bill Prov Req NPI - Hdr	An National Provider Identifier (NPI) is required for the billing provider.
1934	NPI Req Hlthcare Y Rend Prov	An NPI is required for the rendering provider.
P044	Prov Invalid for Fin Payer	The billing provider is not authorized to provide services requested.
P079	Billing Prov on Pay Suspension	The billing provider is on payment suspension due to the credible allegation of fraud.
1003	Bill Prov Not Elig	The billing provider is not certified for the requested start date.
1007	Rend Prov Svc Loc Not on File	The rendering provider ID is not on file.
1048 and 1049	Prov Term - Dtl	The billing provider certification has been cancelled.
	Prov Term - Hdr	
1966	No PERF Provider Location Status Found	No rendering provider status found for the From and To DOS.
1937	Invalid Rend Prov Hdr	The rendering provider number is invalid.
1960	Bill Prov Ind Not Found	No provider billing indicator is found.
1956 and 1964	No Billing Provider Location Status Found	The billing provider indicated is not certified as a billing provider.
	Bill Prov Unable to Bill	The billing provider indicated is not allowable as a billing provider.
<b>Service Code Errors</b>		
P006	Service Code Req	Please furnish the procedure code (and corresponding description).
P057	Revenue Code Req	Please furnish the revenue code (and corresponding description).
4021	No Cvg Rule for Proc	No coverage rule exists for this procedure code.
4032	Proc Not on File	This procedure code is not on file.
4046	Proc Not Eff on Start Date	The procedure code is not effective for the date of service (DOS).
4059	Rev Not on File	The revenue code is not on file.
4801	No Bill Rule for Proc	No billing rule exists for the procedure.
4804	No Bill Rule for Rev	No billing rule exists for the revenue code.
3337	Non-Cvd Proc - CMS Term	The procedure code has been terminated by CMS, AMA, or American Dental Association for the requested start date or the date of receipt. Resubmit with valid a procedure code.